



## TESTIMONIALS

"Don did an awesome job designing and overseeing the construction of my orthodontic office. He was very knowledgeable and brought a team of experts with him. He was constantly present at the construction site, which made construction an easy process and we finished on budget and on schedule. He was highly recommended by many of my colleagues and they were not wrong! I highly recommend DLB for your medical or dental designing projects!"

-- Adriana Da Silveira, DDS (Austin, Texas)

"As a startup dental practice, we were initially hesitant to spend "extra" money working with an architect. We had heard that hiring an architect was a nice touch but not really necessary. Then we met Don Leighton-Burwell. With his extensive experience with dental practices combined with his matter-of-fact efficiency and precision, we decided to move forward with Don. We have now been open for 3 months. Looking back, we cannot fathom going through this process without him. He was our strongest advocate and always worked with our best interest in mind. Although very diplomatic, Don was not afraid of confrontation when we had performance issues with our general contractor. We absolutely love our office. Don Leighton-Burwell has been worth every penny. We would recommend him to anyone and everyone."

-- Jeffrey Hom, DDS and Meredith Overstreet, DDS (Austin, Texas)

"As a practice consultant, I have referred many dentists to Don. Every client has had a very positive experience. Don's service is consistent, hands on and seamless. His knowledge of dental office needs in terms of ergonomics, architecture, OSHA, building code and materials is flawless. Don is also very practical and will recommend sources that can deliver high quality at a savings to the client. I recently worked on a project without Don's services. The project ran 2 months late and the attention to detail and knowledge about the needs of a dental office were glaringly absent. I have high regard for Don because he is passionate about what he does. I recommend Don's services without reservation."

-- Ana Salas-Porras, Practicewise (Austin, Texas)

"Don Leighton-Burwell was chosen for our dental office building project based on his reputation, attention to detail and ability to oversee the project onsite. I interviewed several architects and attended several "dental architect" courses prior to choosing DLB Architects. During the planning and construction phase DonLB acted to ensure that the chosen contractor built the office to the specifications set out in the plans as well as the complying with local rules and regulations. His attention to detail surpassed that which most of us demand daily in dentistry. He acted as our advocate in resolving problems between the civil engineers, mechanical engineers and the builder. We get comments daily about the practicality and beauty of our office. Don's choice of interior designer finished out the practice to perfection. I was very pleased with everything he provided our build project and give him a double "thumbs up" in all aspects of planning, building, and follow-up for our office. Thanks DonLB!"

-- David R Reeves DMD, MS (Cedar Park, Texas)

"I have worked with several architects on several building projects. My experience with Don was much better than any of the prior experiences. Don's knowledge of the dental / medical operations, equipment and patient flow facilitated development of a great plan. He introduced us to current products and methods. Without Don, we may have replicated much of what we had. We did not have to invest our time in teaching him our business. Don's attention to detail resulted in our project coming in on time and on budget. We plan to work with Don on all future projects."

-- Ruth Whitehurst, Chief Administrator/Austin Oral Surgery (Austin, Texas)

"I built my new office in 2007 and Don's expertise and knowledge was invaluable. Because of Don's ex-

perience, he has a knowledge of dental office mechanics, both in terms of clinical and nonclinical needs, that is hard to beat. His ability to approach each project individually is remarkable. Don dealt with the contractors personally almost daily answering the myriad of questions that arise, which freed me up to continue to run my office without being bombarded with calls from the builders. Over the years, Don has assembled a fantastic team of engineers and interior design specialists that aid him in achieving the doctor's goals. Don made this project flow so smoothly and stay on track both financially as well as timely, that I could not recommend him any stronger."

-- Glen Wainwright DDS (Austin, TX)

"Our firm has served as the General Contractor for over 200 projects in the Central Texas area during the past 27 years. I have had the great pleasure of working with Don Leighton-Burwell on five (5) separate dental projects during 2010-2012. From a seasoned contractor's perspective, Don's plans and those of his engineering and design team members are always thorough, easy to follow, and convey his client's aesthetics and budgetary wishes. It is a rare occasion that we get to work on a project where the Architect has prepared our way and the way of our clients so thoroughly and with so much care and attention to detail. Don always exhibits great care and concern for each one of his clients and that has been confirmed time and again by every Doctor that we have worked with on Don's projects. Don and his clients always seem to end up as great friends and his biggest proponents at the end of our projects which in our line of work does not happen by chance. I cannot give any higher recommendation to anyone considering retaining an Architect than I can for Don Leighton-Burwell."

-- Steve Richmond; Steve Richmond Fines Homes (Georgetown, TX)

"The key piece that makes Don's architectural work so unique and special is that he listens as both a professional and a person -- and with a refined taste in both roles. As he worked through designing our extensive home remodel, he showed great patience as we laboriously worked through, in our own inexpert way, what we wanted and didn't want in the design of our house. He would ask questions that would lead us to fill in the gaps with the technical knowledge he would unobtrusively impart to us. Then, he would find the most marvelous ways to translate what we haltingly explained that we wanted into an actual piece of on-the-ground architectural design that showed us what we wanted (that is, realized our wishes) but added his very special architectural insight and art so that our interests and wishes were elevated. The final work -- our house -- is something we marvel at practically every day, wondering how Don could make us look so good."

-- Susan and Renea Hicks (Austin, Texas)

"Don Leighton-Burwell did the design for my office two years ago. It was professional in every way and the final result exceeded my expectations. The detailed designs he provided the contractor made things go smoothly and we finished the construction on time and on budget. The general contractor commented several times on the quality of the drawings he was given and how it made his work easier. My staff and I love the new office, and patients who see it for the first time always comment on how beautiful it is. Don has my highest recommendation, and I have referred him to several of my dentist friends."

-- Jeffrey N. Trester, D.D.S., M.A.G.D. (Ventura, CA)

"It has been a pleasure working with Don (DLB Architects). In the construction business, where expectations and results are often far apart, Don has made the completion of our difficult remodeling project even more impressive than we imagined. His designs for the internal remodel and additions made the office appear as if it was original construction. Because of his close working relationship with the contractor, Hal Wahlers, he was able to be our advocate during construction. Don and Hal make a good team. Don's designs were so complete and thorough there was never a question of what needed to be done and that it would be done with the highest quality. I enthusiastically recommend Don Leighton-Burwell."

-- Carl Herring, DDS (Elgin, Texas)

"I have known Don for many years and have worked closely with him on a number of projects, both dental and residential. In both his work and in his personal dealings, Don exemplifies honesty, integrity, and professionalism. In a profession renowned for focusing on design without regard for cost or schedules, Don works hard to complete his projects on time and on budget. Don is meticulous and detail-oriented, and

thinks through every aspect of his designs. I can highly recommend him as an Architect!"

-- Mark Lind; Sun and Stone (Austin, Texas)

"Don, I had so many wonderful experiences with our house project. I still feel the joy and excitement I had the first day I walked into my new home, 8 years later. Your passion and integrity lives and breathes in your work. I tell everyone what a great experience it was to build a home."

-- Tana Busch, DDS (Austin, Texas)

"I have worked with Don for three remodels at our office over the last ten years. The fact that I keep coming back for assistance is a reflection of the quality of work that he presents. Don ALWAYS thinks ahead to what the needs for the office are going to be in the future, as well as the moment, allowing for a cost efficient, timely process in the construction projects. His recommendations have been state of the art, and he has assisted with contractor interactions, as well as some of our design/decorating issues. He is a consummate professional, a tactful coordinator, and a creative designer- please call for any recommendation—he's great!"

-- David M. Ferguson, DDS (Austin, Texas)

"I am happy to recommend you to anyone and have already. You have certainly been very helpful/patient with all of my problems w/ managers/agents/owners, etc. Things are coming together nicely on the new space. We love the office! Thanks again!"

-- Lisa Burkett, DDS (Austin, Texas)

"I have been working with Don for 13 years providing structural engineering services on a variety of projects including dental clinics, chiropractic clinics, veterinary clinics, medical offices and residences. All of the projects have been a pleasure to work on (professionally and personally) and I give Don the credit. He is always professional, extremely competent, knows exactly what he is doing and knows the projects inside and out because he does much of the work himself. When a client hires DLB Architects they get a lot of Don – not a little of Don and a lot of an intern. These days this is the exception and not the rule. And if this isn't enough, Don is just a great person- honest, friendly, hard working, fair- the type of client that makes our work enjoyable."

-- Jeffrey L. Smith, PE (Austin, Texas)

"My opinion that an outstanding new-build/construction project begins and ends with an outstanding architect was confirmed. Don was able not only to create an orthodontic office that elegantly incorporated all my present and future needs, but ensured that the office that we designed on paper was the office that was constructed to each detail. Don brought practical input, artistic input, ideas, foresight, and years of practical experience in the dental field to the table. Continually, he met and then exceeded my expectations. As the years go by and the office continues to serve the needs of myself, my staff and my patients so smoothly I am even more aware of the invaluable service and skill that Don provided."

-- Stacy Miller, DDS (Lakeway, Texas)

"Don designed not only my personal medical office but also remodeled the entire building which was in very bad condition. He turned an eyesore into a showplace. Don is very creative and artistic yet practical and is a pleasure to work with. He was involved with all phases of construction in addition to being available long after construction was completed to answer any questions and address any problems. I truly picked the ideal architect for my needs."

-- William M. Ramsdell, MD (Austin, Texas)

"Don Leighton-Burwell has been involved with 3 projects of mine. One was a major construction of a 12,000 square foot veterinary hospital and the other two were remodels to my older hospital. I have been pleased with the designs and construction related to these buildings. He has always been professional, timely, and honest. I also appreciate his creativity with design while also following a budget. My experiences with Don have been worthwhile and I highly recommend him."

-- Robert Griffith, DVM (Cedar Park, Texas)

"How do you thank someone who created a masterpiece? A building that represents us but also reflects the town! You are truly a visionary but also a genius. We deeply appreciate all you did for us to make our dream come true. There are no words to say how much we appreciate what you accomplished. Thank you Don from the bottom of our hearts."

-- Donald Taylor, DDS (Buda, Texas)

"Just a note to say 'thank you' for a wonderfully designed office. I still love it and am thankful I used your service and skill to make my office a reality. Everyday I walk into the building, I'm pleased with so many of the features we've included. The dentist next door to me has his building dried in now and I wish he had used your expertise. It's lacking in many ways with what I would consider major design flaws. Again, I appreciate your professionalism and magnificent design work on my office."

-- Larry Molenda, DDS (San Marcos, Texas)

"So many compliments on the office - still! Thank you for all of your support and patience, Don. Every penny spent was well worth your services. No regrets, just pride in a nice place."

-- Barry Rouch, DDS (Austin, Texas)

"We just wanted to let you know one more time how much we love our new building and how much we appreciate all of your hard work and dedication. You will always be highly recommended by both of us!"

-- Allen and Laura Adair, DDS (Dripping Springs, Texas)

"You are still so much a part of my dental office. You created it, and I still love it. Still, from time to time, I think about how you stepped so far beyond the call of duty to make sure everything was done right. I am appreciative!"

-- Joni Wallace, DDS (Austin, Texas)

"I greatly appreciate your services. Your dedication to me, first and foremost, has been refreshing and awesome. The new office is beautiful, elegant and functional. You have exceeded my expectations. Thank you and it has been a pleasure working with you."

-- Amy Urban, DDS (Austin, Texas)

"As we approach the first anniversary of the construction of our new office, I am reminded of how pleased and satisfied I am with the result you created. We constantly are told by people who visit, that we have the nicest and most exciting office that they have ever seen. This includes patients as well as other visitors. Your expertise in dental office architecture became obvious to me from the very first time we met. I am extremely thankful that Dr. B introduced me to you. Not only is the esthetic and artistic presentation of the space superb but the ergonomics of the work environment is ideal and efficient. I cannot imagine a better work place; in fact, I and the entire staff look forward to coming to work because of the comfortable surroundings. I am truly grateful that our lives crossed."

-- Richard Hlista, DDS (Austin, Texas)

"Today is a very special day; it marks the one year anniversary of my initial phone call to you. It was the start of a journey that would have a great impact on my professional career. As you remember, I had been evaluating a potential office space, but the plans I obtained from other sources could not be adapted to meet my requirements. You were highly recommended by my friend, and one of your clients, Dr. Lyn Machen. I am so thankful I made that phone call one year ago. From the beginning, you understood exactly what I wanted, and how to make it all work together. The entire process was very organized -- at each step I knew exactly what I needed to do and what other team members were expected to accomplish. From the beginning, you were an advocate for me; and you really made me feel that you were looking out for my best interest. It was a long process from design, permitting/bidding, and construction. There were surprises and challenges, but for each one you handled them professionally and always looked for the best solution. Every hurdle was easily cleared, and many times you put in extra time and effort to find a creative solution!

The response from my patients has been unanimous -- everyone loves the new office. We have now

been in the office for two months -- and I still find subtle details that make me say "wow". The office is beautiful, classy, comfortable, and very functional -- it's a pleasure to come to work! I cannot thank you enough for everything you have done for me -- the final result is incredible!!

-- John C. Baines, DDS (Austin, Texas)

"Now that we are settled into our new office, all is functioning smoothly, the holidays are behind us, and the new year lies ahead...I want to try to put into words my gratitude to you for all that you have done for Susan and me, not only in the obvious but also in the subtle ways that you have helped us throughout the past two years (has it really been that long?) as we turned dream into reality with the completion of our new office.

First, the most obvious. Thank you for our beautiful office. Although we put up the money for our "dream office", we feel that the office is as much yours as it is ours. For every penny that we invested, you invested also with artistry, dedication, perseverance, knowledge and vision. When we began, you helped crystallize our vision, define our scope, realize our possibilities, and consider the details. We provided you with a wish list, and you made a reality; not only of what we know we wanted, but also of things we didn't even realize were possible. Our office reflects all that we stand for: the highest quality, state of the art while placing value in tradition, excellence in workmanship, and dedication to our patients, employees, and ourselves. All of this was accomplished without forgetting our budget, and cost vs. benefit was always considered. For all of these things, we will be eternally grateful.

Some other things that might not be so obvious: thank you for your professionalism throughout the design, contract negotiations, and construction phases of our project. I have never had the pleasure of working with anyone of your level of professionalism. You have made it even more clear to me what a professional is and does, and you have inspired me to work to achieve a higher level of patient satisfaction within my own practice. I can also say that I consider the fees that I paid for your services were truly an investment, and that you exceeded my expectations in every way. I consider your fees to be an exceptional value when compared to the work that you put in. Also, thank you for your friendship during this period of sometimes high stress. I sincerely hope that we can stay friends far into the future. We seem to share many of the same values and ideals, and your friendship has meant much to me. Finally, thank you for your willingness to shield me from much of the "grunt work". Your willingness to make a call, attend a meeting, or send a letter on my behalf helped keep me "at the chair" doing what I do best...treating patients and keeping our practice running smoothly. This allowed our practice to continue to grow despite the distractions inherent in a project of this scope.

I wish I could share some figures regarding the financial impact our new office has had on our practice, but it is too soon to tell. I will happily share these with you in the future, but as I told you early on, building this office was as much for Susan and myself, as well as our staff, as it was for financial gain. In this regard, it has already exceeded our expectations. The joy, pride, comfort, and improved ability to work cannot be overstated. The true measure of our design will probably not be known for several years, until we "hit our stride", but our current workload seems to have decreased by a third. This may seem an exaggeration, but it is true. The flow of our office is wonderful, with even the busiest times flowing easily. It is incredible the effect that office design can have on the stress levels of its inhabitants: doctors, staff, and patients. Also, our office has increased our visibility in the dental community, as well as the community at large. In these respects, our new office is very successful.

Please let me know if I can be of any help to you in the future. I will be glad to talk to prospective clients over the phone, or let you show our office any time. The door is always open.

With much appreciation and friendship."

-- David Hime, DDS (Austin, Texas)